10. Evaluation

10.1 Introduction

In this chapter, the author checks that app meets requirements outlined in the Requirements Specification and that each requirement’s fit criterion, as specified in the Requirements Specification, is met. This chapter also details feedback received from some Coach in a Box (CiaB) employees.

10.2 Set Up

Login details of Fred Coachee

Username: fred coachee

Password: password

Email: fred.coachee@yahoo.com

Password: password

Login details of yahoo email address

Email: fred.coachee@yahoo.com

Password: password

Ionic View

* Download "ionic view" from your app store (Android or iOS)
* Create an account with Ionic by signing up
* Then select "Preview an App"
* Enter app id: 1F7FB1CB

Browser

NB: Can’t edit photo of Coachee when testing in the browser

* Install Ionic (<http://ionicframework.com/getting-started/>
* Run “ionic serve” terminal command

10.3 Test Results

The tests were carried on Android device HTC One M8s with Android version 5.0.2 and Ionic View – you can use either to test.

Check Appendix L to view results

10.4 Feedback from client and some CiaB employees

The author shared the app with the client and some Coach in a Box’s employees using Ionic View and these are some feedbacks:

* App is user friendly and easy to use
* The performance is fast (iPhone and Android)
* Editing profile works as expected
* Booking a session works as expected
* Liked ability to search for a timezone in the “Edit Profile” page
* The aesthetics of buttons i.e. ‘book a session’ is nice
* The presentation of coaching sessions is clean
* The ability to email coaches is a nice feature
* The pdf icons of materials are slightly blurred (iPhone 6) – looks like a low resolution picture
* A direct link from ‘Coaching Sessions’ Page to Coach’s details will be helpful
* Typically a Coachee is only going to be doing a single or two pathways; it’s atypical for them to do any more. I wonder if the spacing of the home page (list of pathways) could be changed to reflect that (or there will be an expanse of white space)
* Landing page is unexciting (Login page). It would be great if the background for the login page was a translucent CiaB logo (barely visible). It would remove the feeling of unused space at the bottom of that page.
* The ability to add date and time of booked sessions to one’s calendar would be useful
* The “Edit Profile” on setting page doesn’t indicate it’s clickable
* There’s need to show a confirmation pop up when deleting sessions so booked sessions are not accidentally deleted
* More use of styling and icons to distinguish the coaching sessions is needed

10.5 Conclusion

The results of the tests were mostly positive. The app does lag in some situations and needs to be tested on older versions of Android. A suite of unit and integration tests is also needed.

I generally got a positive feedback from CiaB’s employees but some features and styling of the app could be better -- more interaction is needed with the client! The employees who tested the app were familiar with CiaB’s website so could figure out different functions of the app easily but the feedbacks don’t represent those of a new user, who has never used CiaB’s website.